

**To all  
Travel Agent Partners**

Capelle aan den IJssel, April 2017

Re : Villages Nature – Opening of Sales

Dear Sir or Madam,

As you might be aware of the Groupe Pierre et Vacances Center Parcs (Center Parcs Resorts France SAS) and Disney have entered into a collaboration which resulted in the opening of a new park called **Villages Nature** located at (77174) Villeneuve-le-Comte in France.

The park Villages Nature will be exploited by Villages Nature Tourisme SAS, with its corporate seat at (77700) Serris, Batiment Andromède, 10 place d'Ariane, France, registered in the commercial register under number 801 435 306 (hereinafter referred to as "Villages Nature") but will amongst others, be sold through the existing sales channels of Center Parcs Europe N.V. As a result of this we, on behalf of Villages Nature, are able to offer you the product Villages Nature. The holiday accommodations on park Villages Nature can be sold as of the 20th of April for arrivals as of 2<sup>nd</sup> of October 2017.

The sale of holiday accommodations on park Villages Nature is considered as an individual (Online) Travel Agent contract between Villages Nature and the Travel Agent Partner. Please note that the individual (Online) Travel Agent contract shall consist of the same conditions as agreed upon between Center Parcs (various operating entities, hereinafter referred to as "Center Parcs") and the Travel Agent Partner. However some specific (sales) conditions for Villages Nature in respect of commission (rates), liability, exclusivity and general information for this product are different and will prevail over any other conditions as agreed upon between Center Parcs and the Travel Agent Partner. These specific conditions are stated below:

## **1. GENERAL TERMS AND CONDITIONS**

Villages Nature appoints the Travel Agent Partner as a non-exclusive agent, for the purpose of mediating towards the completion of contracts between the customer and Villages Nature in relation to the provision of holiday accommodation in park Villages Nature. The contracting party for the customer for the booking will be Villages Nature.

The Center Parcs general terms and conditions (depending on the origin of the booking) shall apply to the booking for a holiday accommodation on park Villages Nature. The Travel Agent Partner shall incorporate the Center Parcs general terms and conditions in the contract for holiday accommodation. The Travel Agent Partner shall draw the attention of customers to the general terms and conditions at the point of reservation, particularly to the provisions regarding payment included therein. The General Terms and Conditions (depending on the origin of the booking) are attached to this letter.

Please be informed that all rights and obligations for Villages Nature as a result of this letter and the Travel Agent contract are several, and not joint, to each contracting party of Center Parcs to the Travel Agent contract. So, the other contracting Center Parcs entities to the Travel Agent contract will not be liable for any breach, default, liability or other obligation of Villages Nature.

## **2. CHECK-IN ONLINE**

Center Parcs undertakes to communicate to customers the following web address (<https://my.villagesnature.fr>) enabling customers to register and thus obtain access to the park Villages Nature (this Web address may change, we will notify you of any modifications).

Customer access to the park is not possible without prior registration via this weblink. Center Parcs undertakes to communicate the details to the customer in sufficient time to enable him to register.

## **3. COMMISSION RATE**

The payment to be received by The Travel Agent Partner for its work as an agent for Villages Nature consists exclusively of the commission described in this article. The amount of the commission due shall consist of a fixed commission of 10 % (including any additional services, arrangements, surcharges and costs and excluding tourist tax).

Any overriding commission which may have been agreed upon between Center Parcs and the Travel Agent Partner will in any case not be applicable for the mediation by the Travel Agent Partner in relation to the provision of holiday accommodation in park Villages Nature.

Villages Nature will involve Center Parcs Europe N.V., as a subcontractor of Center Parcs Resort France SAS, for administrative support in the implementation of the contract. For this purpose, Center Parcs Europe N.V. shall arrange for invoicing of the commission by means of "self-billing" – on behalf of Villages Nature and at the latter's risk and expense.

## **4. KEY WORDS**

The Travel Agent Partner agrees not to acquire or bid on the brand, trade marks and distinctive signs of Pierre & Vacances Center Parcs Group as keywords within the search engines and social media etc, except if permission has been expressly given and authorized by Center Parcs Europe NV.

Distinctive brands and signs of Pierre & Vacances Center Parcs Group means all or part of the names and their abbreviations, such as:

- « Pierre & Vacances »,
- « Pierre & Vacances Premium »,
- « Pierre & Vacances Villages Clubs »,
- « Maeva »,
- « Appart hotel Adagio »,
- « Appart hotel Adagio access »,
- « Center Parcs »,
- « Sunparks »,

- « PV »,
- « CP »,
- « PV-CP »,
- « P&V »,
- « les Senioriales »,
- « Villages Nature »
- « Aqualagon »
- « Les Villages Nature de Val d'Europe »
- « Village Nature » and « Les Villages Nature »
- « Extraordinary garden »
- « BelleVie farm »
- « Forest of Legends »
- « Lakeside Promenade »

## 5. CUSTOMER PARKING

Specific parking conditions apply in park **Villages Nature**. The provisions are as follows:

- If the client reserves accommodation comprising 1 or 2 room (s), then one (1) parking space will be included in the reservation automatically.
- If the client reserves an accommodation comprising of 3 or 4 room (s), then two (2) parking spaces will be included in the reservation

If customers wish to have additional parking spaces, it can be reserved (subject to availability) and this will be charged for. If the guest does not reserve these extra parking spaces in advance, he may not be able to park on the resort.

We would be grateful if you could agree upon this letter by accepting it online.

Done in Capelle aan den IJssel in April 2017

Center Parcs Europe N.V.

Travel Agent Partner